

Could your non-profit benefit from technical support from experienced experts?

MAKPAR IT Help Desk Services

Our Mission.



Makpar is a small IT consulting firm based in Leesburg, Virginia providing cyber security services to the Federal Government since 2009.

We have been helping local non-profits in our area for the last 3 years and have detected a need for professional, low cost IT Services.

We would like to talk to your organization about your technical needs and how we can help you meet them at low cost, high quality.

Remote Monitoring.



24x7 monitoring service allows us to detect & report problems before they escalate into downtime, data loss, or expensive repair issues. We monitor:

- Operating System/Terminal Server
- Network Services
- Active Directory
- Critical Event Logs
- Application Status
- System Performance Data
- Backup Monitoring and Administration

Site Documentation.



We will create network documentation specifically for your company, which includes:

- Accessible for you securely online
- Important info. re. technology infrastructure
- Covers items that are needed for ongoing support:
 - Password, Hardware and Software Asset Inventory
 - Data Backup Schedule
 - ISP and Website information



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Unlimited Helpdesk Remote Support.



Our team of knowledgeable, courteous technicians are available to answer basic questions and solve problems quickly over the phone or through remote support. *Note: If advanced support or training is necessary, out of plan service charges may apply.*

Monthly Maintenance.



Our 8x5 maintenance service allows us help prevent problems before they escalate. We include the following services on an ongoing basis.

- Patch Management
- Temporary File and Internet Debris Removal
- Hard Drive integrity check (SMART enabled computers only)
- Malware Detection and Removal

IT Consulting.



As your technology adviser, we will assist you in planning for the future by creating a Technology Roadmap that will help prioritize capital expenditures, create technology budgets and plan for events, such as office relocations and system upgrades.

Interested?

Email sales@makpar.com to get started.

Makpar

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